



Website terms of use

Conditions for browsing and using alansnow.co.uk. These are not machinery sales or servicing terms.

1. About these terms

Alan Snow Agricultural Engineers Limited (company number 07205246), a company registered in England and Wales. Registered office: 69 High Street, Bideford, Devon, EX39 2AT. In these terms, "we", "us" and "our" refer to the website operator, subject to the operator confirmation noted in the Legal Notice. Please read these terms before using the website. If you do not agree, do not use it. Your statutory rights are unaffected.

2. Information, stock and enquiries

The website provides general information about machinery, parts and services. We aim to keep it accurate, but stock, specifications, hours, condition, price and availability may change. Photographs may show optional equipment. Confirm the details relevant to your purchase with our team before relying on them. This does not excuse misleading descriptions or override information that is legally binding.

3. No online sales contract

Sending an enquiry, requesting a demonstration or viewing a listing does not itself create a purchase, repair or service contract. Any order is subject to separately agreed terms and acceptance. Confirm the total price, applicable VAT, delivery or collection costs, warranty and payment terms before ordering. Consumer cancellation rights, where applicable, must be addressed in the relevant sales process.

4. Permitted use and intellectual property

You may browse, download and print reasonable extracts for your own information or legitimate business evaluation. Keep copyright and attribution notices intact. Do not resell, republish, commercially exploit or alter our material without permission, except where the law allows. Do not imply endorsement or ownership of manufacturer or third-party content.

5. Misuse and security

Do not introduce malicious code, attempt unauthorised access, interfere with operation, harvest personal information or use the website unlawfully. Protect any login details issued to you and report suspected misuse promptly. We may restrict access where reasonably necessary for security, maintenance or to address misuse.

Using the website

6. Machinery safety and advice

Website descriptions are not a substitute for the correct operator manual, training, inspection or model-specific professional advice. Check suitability and safe use with a qualified person. Do not undertake repairs or operate equipment solely on the basis of general website content.

7. External websites and availability

Links to manufacturers, maps, social media and other websites are provided for convenience. Those sites have their own terms and privacy practices. We do not control their content. We take reasonable care with our website but do not promise uninterrupted availability or that every download will be free from harmful code. Use appropriate device security.

8. Liability and your rights

Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any liability that cannot lawfully be excluded or limited. Nothing removes your statutory consumer rights. Subject to those protections, our responsibility for loss arising from website use is determined by applicable law. Separate contractual terms govern goods and services bought from us; no blanket exclusion of liability is created by this document.

9. Personal data

Our Privacy Notice explains how personal information is handled. Newsletter consent is separate from agreement to website terms and is not required simply to browse or make an enquiry. Please provide accurate contact details and do not submit sensitive personal information unless specifically requested through an appropriate channel.

10. Changes, law and disputes

We may update these terms for future use of the website, showing the new effective date. Changes do not retrospectively alter an existing purchase or service agreement. English law applies, subject to mandatory protections available to consumers. For business users, the courts of England and Wales have exclusive jurisdiction. Consumers may also bring proceedings in the courts of the UK country in which they live, where applicable.

11. Contact and concerns

Email: info@alansnow.com

Sutcombe / Holsworthy: 01409 261 425 | Tolvaddon: 01872 562 742

Please tell us about website errors or concerns so that we can investigate. Raising a concern does not restrict your right to seek a remedy through the courts or an appropriate regulator.

Terms: review

Internal review notes - remove this page only after the items below have been resolved and the final wording approved.

Confirm the commercial process

These terms assume an information and enquiry website, not an online checkout. If visitors can order, pay deposits, book paid work or obtain finance online, add the relevant pre-contract information, order acceptance, payment and cancellation arrangements separately.

Confirm the operator and scope

Resolve the operator details in the Legal Notice. Check whether account access, user submissions, international sales or specialist services require additional clauses.

Review fairness and enforceability

Have a UK solicitor review the consumer/business distinction, jurisdiction clause and any proposed liability limitations. Website terms do not replace sale, repair, warranty or credit terms.

Publish clearly

Make the terms available before a visitor needs to agree to them. Add the approved effective date, remove draft markings and keep a version history.

Official references checked

Consumer Rights Act 2015

Consumer Rights Act: section 65, negligence liability

Consumer Contracts Regulations 2013

Unfair Contract Terms Act 1977